Huntingdonshire District Council

Performance Report Quarter 1 - 2026/27

Do - Enable - Influence

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Outcome 1: Improving the happiness and wellbeing of residents

We want the highest possible quality of life for the people of Huntingdonshire. It will be a place which attracts employers and visitors and somewhere residents are proud to call home. We will be evidence based, responsive and support the foundations of a good life. This includes personal independence, prosperity, social connection, community and good health.

Quarter 1 saw the Play Sufficiency Scheme be initiated. Officers have begun to work on gathering information on existing play provision, site condition, accessibility and community need to ensure the correct work is prioritised. Initial project documents have been completed and are currently progressing through the Council's internal gating approval process. The Play Sufficiency Scheme is ensuring resources are directed to areas of greatest need and benefit for children and families across Huntingdonshire.

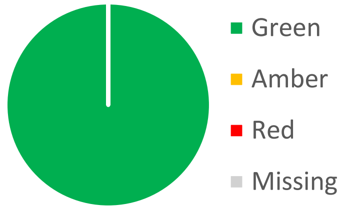
Huntingdonshire District Council is working with partners such as the CPCA to explore the benefits of an Anchor Partnership for Huntingdonshire which will benefit local communities. Anchor organisations maximise the impact of their spend, buildings, budgets, and more, using a coordinated approach. Huntingdonshire District Council is taking the lead on the group currently exploring this in further detail, with a paper being taken to the Cambs & Peterborough Public Sector Board. Working with partners to align impacts on local communities in a coordinated way will help improve health and wealth throughout the district.

Local people were supported in acquiring good jobs by working with partners in quarter 1. Multiple engagement meetings took place with multiple external partners to explore multiple pathways. Additionally, officers delivered the Construction Workshop Hub at Hinchingbrooke Hospital with Constructed Pathways and the NHS supporting 26 residents to explore careers in construction, with two participants already progressing into work experience placements, along with attending the launch of the Get Cambridgeshire and Peterborough Working Plan and a Regional Labour Market Analysis webinar to ensure activity aligns with current evidence and regional priorities.

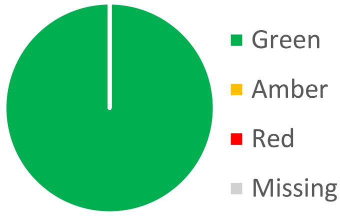
The £30 million investment into One Leisure Huntingdon began pre-phase work, which encompasses legal documents being engrossed. Outstanding planning conditions will be discharged in July, allowing phase 1 to begin. The upgrades will supply better facilities and services for residents, and more activities and options will be available for the local community. This work builds on the positive work already being completed by Active Lifestyles, which is continuing to deliver sessions despite the loss of grant funding by increasing commissioned activity and 'pay as you go' sessions. Attendances at both One Leisure facilities and Active Lifestyles sessions surpassed targets in quarter 1.

Performance Summary:

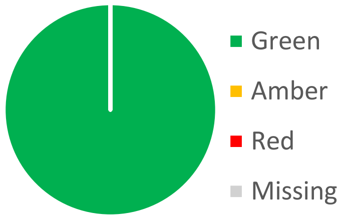
Status of Corporate Plan actions	Number	%
Green (on track)	7	100%
Amber (within acceptable variance)	0	0%
Red (behind schedule)	0	0%
Missing	0	0%



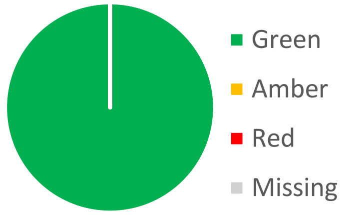
Status of Corporate Plan projects/programmes	Number	%
Green (progress on track)	3	100%
Amber (behind schedule, project may be recoverable)	0	0%
Red (significantly behind schedule, serious risk/issues)	0	0%
Missing	0	0%



Operational PI latest status	Number	%
Green (achieved)	2	100%
Amber (within acceptable variance)	0	0%
Red (below acceptable variance)	0	0%
Missing	0	0%



Operational PI year-end forecast status	Number	%
Green (achieved)	2	100%
Amber (within acceptable variance)	0	0%
Red (below acceptable variance)	0	0%
Missing	0	0%



Corporate Plan Action	Direction of Travel	Latest Status
4. Improve our evaluation of how we make a difference to local people, ensuring we become even better at demonstrating impact.	→	G
5. Embed the priorities of Huntingdonshire Futures across the Council's services, decision-making, and partnership activity, ensuring a coordinated place-based approach that enables communities, partners and stakeholders to contribute to shared outcomes.	New	G
6. Help local people get quality jobs by working with key partners, including ARU, CRC and industries, to join the gap between skills and employment - including establishing programmes that directly address the evolving needs of our key sectors.	↑	G
7. Focus on maximising physical activity in the district, and work to promote this across local partners. Build links and develop actions to embed connections between leisure, health, environment, economy, community and place, including working with health partners to unlock opportunities for co-located health and wellbeing services alongside our leisure services.	→	G
8. Embed the priorities of Huntingdonshire Futures across the work of the Council and Partners whilst influencing and enabling communities to do the same.	→	G
9. Continue to work with statutory partners to secure improvements to transport options for Huntingdonshire, including active travel.	→	G
10. Work with key relevant partners to explore the benefits of an Anchor Partnership for Huntingdonshire which will benefit our local communities.	New	G

Corporate Plan Project/Programme	Direction of Travel	Latest Status
1. Deliver the £30 million investment in One Leisure Huntingdon to create a Sport & Health hub that supports residents to be more active, through access to a high-quality, modern leisure facility that meets the needs of growing communities.	New	G
2. Deliver high-quality, accessible and sustainable green spaces that support health and wellbeing for the whole of Huntingdonshire, delivered through targeted investment and the Parks and Open Spaces Commercial Sustainability Plan.	New	G
3. Develop proposals and deliver the Play Sufficiency Scheme, blending capital investment and external funding to improve and enhance children's play facilities across Huntingdonshire, ensuring they meet the needs of local communities.	New	G

Operational Performance Indicator	Latest Status	Forecast Status
The number of attendances at Active Lifestyles & Sports Development Activities	G	G
The number of One Leisure Facilities admissions (excluding Burgess Hall, Sawtry & school admissions)	G	G

Outcome 2: Keeping people out of crisis

We will identify the root causes that lead people into crises and find ways to prevent them. We will do this through our own actions. We will also work in partnership with residents, businesses, community groups, charities and our public sector partners.

Huntingdonshire has worked with key partners regarding water management and flood prevention throughout quarter 1. All town and parish councils have been contacted regarding their emergency plans and provisions for an emergency weather event, and officers have made face to face meetings to ensure councils are aware of support. Because of this, some councils are renewing existing plans regarding flooding, and some are looking to write them again from scratch. It is too early to have fully established liaison points, but some are in progress. Additionally, a water source management event was planned in partnership with Cambridgeshire County Council; however, this had to be postponed. Additionally, options for events are being actively explored to ensure this event occurs.

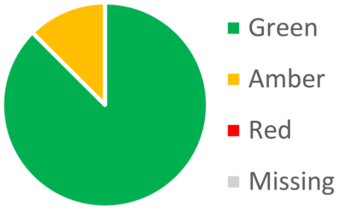
The Council successfully maximised the value from the impact of Voluntary Sector organisations to help drive a preventative impact in quarter 1. Funding agreements were put in place with the Citizens Advice Bureau, which focuses on tackling the 7 key priorities within the Corporate Plan, specifically regarding Keeping People out of Crisis and Helping People in Crisis. Additionally, the delivery of priorities in the Crisis and Resilience Fund will be supported by the Residents Advice & Information team. The focus of this work is on the implementation of a new model that ensures that residents receive the right service at the first point of contact and are supported to navigate what is available from Citizens Advice Bureau or escalation onto the Residents Advice & Information Team.

The Community Health & Wealth Fund had its core components delivered in quarter 1 following the launch in January 2026. A large amount of interest was received throughout the quarter, and 23 organisations have been invited to submit full applications, resulting in 5 grants totalling £100,000. Additionally, social return on investment from the previous round of CHAWS funding is extremely positive, with one project seeing a £6.94 social return on investment per £1.00 spent. This demonstrates the clear social impact within the communities where last year's funding occurred, and this return is also expected for the most recent round of funding.

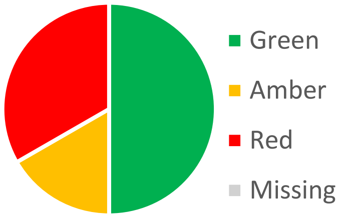
Although the Disabled Facilities Grant was not able to support as many residents as the target, all residents that were supported were supported in a timely manner of less than 24 weeks, allowing them to live at home safely and avoid a hospital visit. Although these metrics are heavily dependent on external organisations such as Places for People and the Cambs Home Improvement Agency, officers continue to process all applications they receive efficiently to ensure residents receive the support they require as quickly as possible.

Performance Summary:

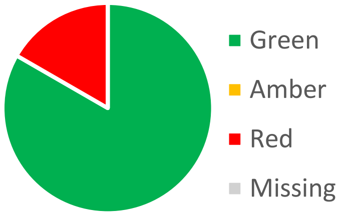
Status of Corporate Plan actions	Number	%
Green (on track)	7	88%
Amber (within acceptable variance)	1	13%
Red (behind schedule)	0	0%
Missing	0	0%



Operational PI latest status	Number	%
Green (achieved)	3	50%
Amber (within acceptable variance)	1	17%
Red (below acceptable variance)	2	33%
Missing	0	0%



Operational PI year-end forecast status	Number	%
Green (achieved)	5	83%
Amber (within acceptable variance)	0	0%
Red (below acceptable variance)	1	17%
Missing	0	0%



Corporate Plan Action	Direction of Travel	Latest Status
10. Work with key relevant partners to explore the benefits of an Anchor Partnership for Huntingdonshire which will benefit our local communities.	New	G
11. Deliver the core components of the Community Health & Wealth Fund, moving from successful pilots to embedded delivery that make a difference for residents and demonstrate a social impact return on investment through the Social Value Engine tool.	New	G
12. Work with town and parish councils and local flood groups to support community preparedness for flooding, enabling local action and building resilience to flood risk across Huntingdonshire.	New	G
13. Enhance support for care leavers by updating council policies and procedures to treat care experience as if it was a protected characteristic.	New	G
14. Explore opportunities with public and private sector partners to secure additional investment in the Community Health and Wealth Fund, supporting the delivery of improved outcomes for Huntingdonshire's communities.	New	G
15. Prevent the causes of homelessness wherever we can by our own efforts, but also by working with other partners to tackle the root causes where we can.	New	G
16. While not the lead flood authority, we will convene and work with key partners to host water management forums and engagement activity, influencing coordinated approaches to flood risk management within the district.	New	A
17. Strengthen partnership working with the Voluntary Sector to maximise collective impact and support a more preventative approach.	↑	G

Operational Performance Indicator	Latest Status	Forecast Status
The number of residents enabled to live safely at home and prevented from requiring care or a prolonged stay in hospital due to a Disabled Facilities Grant (DFG)	R	G
The average number of weeks between referral and completion of jobs funded through the Disabled Facilities Grant (DFG)	G	G
The average number of days to process new claims for Housing Benefit and Council Tax support	A	G
The average number of days to process changes of circumstances for Housing Benefits and Council Tax support	G	G
The number of homelessness preventions achieved	R	G
The number of households housed through the Housing Register and Home-Link scheme	G	R

Outcome 3: Helping people in crisis

Where a crisis has already happened, we will work holistically to understand the issues, the cause of these issues and what opportunities exist to address them. We will seek to prevent multiple personal crises becoming entrenched and unmanageable by addressing root causes

To ensure that the Crisis and Resilience Fund is allocated appropriately among residents, quarter 1 saw Huntingdonshire District Council work with Cambridgeshire County Council to produce a submission paper regarding the distribution of these funds. The Crisis and Resilience Fund supports low-income households who encounter a financial shock and supports activity that builds individual and community financial resilience. The submission identified a need for additional capacity within the Resident Advice and Information Team, support with transporting furniture for identified residents experiencing poverty, a new tenancy support worker, as well as a prevention programme within primary schools. The outcomes and recommendations from the Poverty Commission were taken into account when submitting a funding proposal.

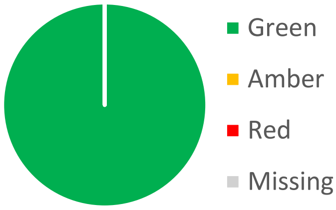
The Crisis and Resilience Fund is also being used to fund the Low income family tracker (LIFT)project and an associated officer for 2 years. The LIFT can be used to identify and engage with vulnerable households to ensure that they are aware of all funding they are eligible for. Whilst the LIFT is waiting to officially go live, the Residents Advice and Information team and the Citizens Advice Bureau continue to identify residents who are eligible for certain benefits.

Huntingdonshire District Council has continued to support refugees arriving from Ukraine under the Homes for Ukraine scheme. The number of new arrivals remains low, and focus has been on supporting and assisting those who are already in Huntingdonshire. There remains a strong support network from the community voluntary sector, and in many cases, these established relationships are enabling this cohort to fully embed in our communities and remain in a resilient position. Additionally, officers continue to support Serco in the procurement of properties for asylum seekers.

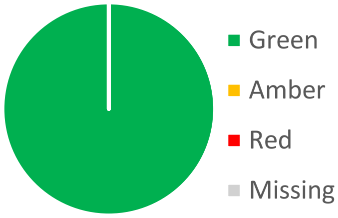
Officers have continued to help residents in crisis by supplying temporary accommodation to those who require it. As those in temporary accommodation are continually supported in finding solutions, this Key Performance Indicator has fallen to a green level at the end of June.

Performance Summary:

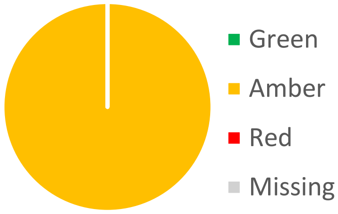
Status of Corporate Plan actions	Number	%
Green (on track)	5	100%
Amber (within acceptable variance)	0	0%
Red (behind schedule)	0	0%
Missing	0	0%



Operational PI latest status	Number	%
Green (achieved)	1	100%
Amber (within acceptable variance)	0	0%
Red (below acceptable variance)	0	0%
Missing	0	0%



Operational PI year-end forecast status	Number	%
Green (achieved)	0	0%
Amber (within acceptable variance)	1	100%
Red (below acceptable variance)	0	0%
Missing	0	0%



Corporate Plan Action	Direction of Travel	Latest Status
18. Continue to support refugees and other guests, seeking to support good community relations and smooth transition into long-term residency or return home.	→	G
19. Work with the County Council and other key partners to embed the LIFT project in Huntingdonshire. The project seeks to identify and ensure that residents are accessing relevant benefits and support to help their overall wellbeing.	New	G
20. Be an active partner working with others within health and social care to make sure projects and new initiatives are delivered within Huntingdonshire and maximise the positive impact felt locally.	→	G
21. Work with key partners, particularly Cambridgeshire County Council, to maximise the impact of the Poverty Commission's work and deliver improved outcomes for residents across Huntingdonshire.	New	G
22. Work with Cambridgeshire County Council and other key partners to ensure that funding from the Government's Crisis Resilience Fund delivers meaningful support and improved outcomes for residents in Huntingdonshire.	New	G

Operational Performance Indicator	Latest Status	Forecast Status
The number of households in temporary accommodation	G	A

Outcome 4: Improving housing

We want everyone to live in a safe, high quality home regardless of health, stage of life, family structure, income and tenure type. Homes should be energy efficient and allow people to live healthy and prosperous lives. New homes should be zero carbon ready and encourage sustainable travel.

After the approval of the Empty Homes Strategy and the end of the previous quarter, work has begun to implement this Strategy across the district. Officers are working with Empty Homes owners to bring these homes back into use. This has resulted in 8 long-term empty properties being brought back into use via direct involvement with Huntingdonshire District Council, and a further 4 properties being sold with support from the Empty Homes officer. New homeowners will also be supported by officers to ensure they are brought back into use. This will increase the supply of homes for residents, which helps to support sustainable growth and reduce the environmental impact of new housing developments, along with enhancing the quality of life within Huntingdonshire's communities.

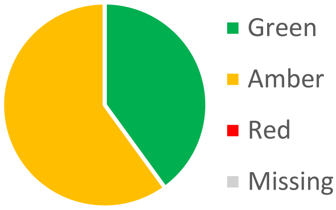
The implementation of the government's new Supported Housing (Regulatory Oversight) Act has been ongoing in quarter 1, with progress made since last quarter which has improved the action to a green status. An internal working group has been formed to support the implementation of this Act, along with officers being involved in a county-wide group. Huntingdonshire has supported Cambridge City Council in commissioning a supported housing strategy across multiple districts.

Delays have occurred in the development of policy to support the use of civil penalties with regard to private sector housing enforcement in quarter 1. However, delays have occurred in adopting the policy, which has been drafted in line with statutory guidance, due to the constitutional requirements of delegating the duties of the Renters' Rights Act 2025 to officers. Further progress in the full adoption of this policy is expected to occur in the next quarter. Existing powers are still being used to ensure private sector housing standards are maintained, and any disrepair issues are dealt with.

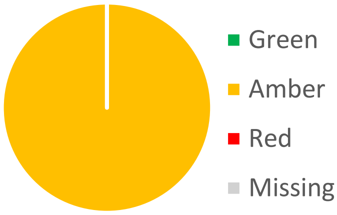
The action regarding maintaining or improving the level of housing delivery in Huntingdonshire remains amber. The Council continued to work with Amplius to bring forward surplus Council-owned sites amd we Inspired Solutions on the delivery of 200 homes on private sites. Affordable housing delivery began the year significantly behind target as only 45 affordable homes were delivered. Officers will continue to work with all housing suppliers to encourage effective and efficient delivery.

Performance Summary:

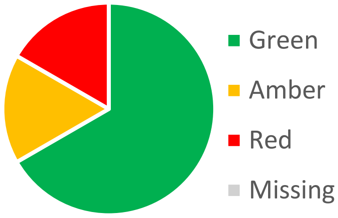
Status of Corporate Plan actions	Number	%
Green (on track)	2	40%
Amber (within acceptable variance)	3	60%
Red (behind schedule)	0	0%
Missing	0	0%



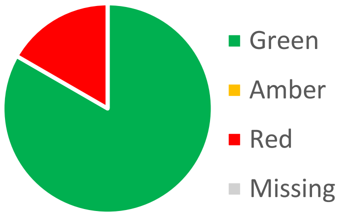
Status of Corporate Plan projects/programmes	Number	%
Green (progress on track)	0	0%
Amber (behind schedule, project may be recoverable)	1	100%
Red (significantly behind schedule, serious risk/issues)	0	0%
Missing	0	0%



Operational PI latest status	Number	%
Green (achieved)	4	67%
Amber (within acceptable variance)	1	17%
Red (below acceptable variance)	1	17%
Missing	0	0%



Operational PI year-end forecast status	Number	%
Green (achieved)	5	83%
Amber (within acceptable variance)	0	0%
Red (below acceptable variance)	1	17%
Missing	0	0%



Corporate Plan Action	Direction of Travel	Latest Status
24. Develop our Empty Homes service provision to help bring private sector empty homes back into use, including the implementation of the Empty Homes strategy.	New	G
25. Develop policy to support the use of civil penalties with regard to private sector housing enforcement to support improvements to private sector housing and ensure good standards of accommodation for residents.	↓	A
26. Implement the government's new Supported Housing (Regulatory Oversight) Act, review of supported exempt accommodation in the area and introduce licensing regulations, improving the quality of housing within the district.	↑	G
27. Maintain or improve the level of new housing delivery in Huntingdonshire through working with all relevant stakeholders, including the type of home and tenure (open market and affordable housing).	→	A
28. Continue to work with our registered providers (including Places for People) to improve conditions in existing accommodation and where appropriate consider regeneration schemes (e.g. the Suffolk House regeneration scheme).	→	A

Corporate Plan Project/Programme	Direction of Travel	Latest Status
23. Continue to work with Amplius and Inspired to bring forward surplus Council-owned sites to deliver affordable housing.	→	A

Operational Performance Indicator	Latest Status	Forecast Status
The net change in the number of homes with a council tax banding	G	G
The number of affordable houses delivered	R	R
The percentage of planning applications processed on target – Major (within 8 weeks or agreed extended period)	G	G
The percentage of planning applications processed on time – Minor (within 8 weeks or agreed extended period)	G	G
The percentage of planning applications processed on target – Household Extension (within 8 weeks or agreed extension period)	G	G
The number of planning applications over 16 weeks old with no current extension in place	A	G

Outcome 5: Forward-thinking economic growth

We want our local economy to attract businesses that prioritise reducing their carbon footprint. A place where businesses choose to start up, grow and invest in high value jobs so they and our residents and high streets, can flourish and thrive. Local people should be able to develop their skills to take advantage of these opportunities, with businesses and education providers working more closely together to deliver an inclusive economy.

Work surrounding the North Huntingdon Growth Cluster was positive in quarter 1. Officers attended the East Regional Defence and Security Cluster event, Technology in the East, and joined the East Regional Defence and Security Cluster Steering Group to help shape regional collaboration across the defence and security sector. Engagement in this sector is establishing new relations with different businesses and strengthening Huntingdonshire's position within the regional defence ecosystem. Additionally, participation in these groups has helped raise the profile of strategic assets, including RAF Wyton, while a cross-Council working group is being established to coordinate defence-related opportunities and social value initiatives.

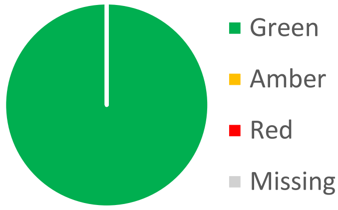
Quarter 1 saw the continuation of promoting Huntingdonshire as a destination for high-value inward investment. Officers attended UKREiiF to actively promote Huntingdonshire to businesses across the country, showcasing opportunities including Alconbury Weald, Project Fairfax and regeneration projects across the district's market towns. Additionally, Huntingdonshire was represented on the Connecting Cambridgeshire Digital Connectivity Steering Group, helping to shape regional digital infrastructure investment, share funding opportunities and address digital connectivity challenges. The constant promotion of Huntingdonshire led to over 350 business engagements in quarter 1, in terms of encouraging new business and engagement with local businesses.

The Council continued to strengthen the role of markets in our market towns as vibrant hubs for residents, visitors and local businesses in quarter 1. The delivery of recurring food markets for both St Neots and St Ives was facilitated, and the continuing establishment of a firm base of traders for the St Neots market occurred. Provision of a local event for the public to attend provides a platform for businesses to trade at and encourages shopping at local businesses. This supported the increase in footfall in the four market towns, in quarter 1, an above-target result of 3.95 million footfall was observed, which significantly supports the local economy.

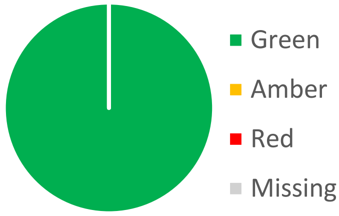
Key infrastructure projects were continued to be influenced to ensure their delivery. This includes working with the DCO regarding the East West Rail project, and outlining a Business Case regarding the A141 project. The continuation and delivery of these Nationally Significant Infrastructure Projects will continue to boost the local economy.

Performance Summary:

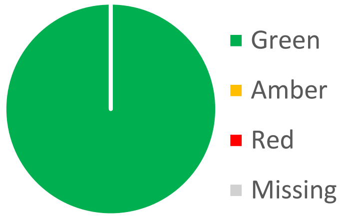
Status of Corporate Plan actions	Number	%
Green (on track)	12	100%
Amber (within acceptable variance)	0	0%
Red (behind schedule)	0	0%
Missing	0	0%



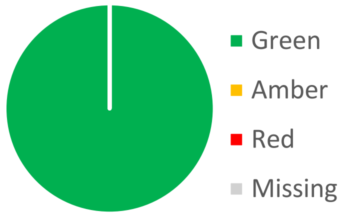
Status of Corporate Plan projects/programmes	Number	%
Green (progress on track)	1	100%
Amber (behind schedule, project may be recoverable)	0	0%
Red (significantly behind schedule, serious risk/issues)	0	0%
Missing	0	0%



Operational PI latest status	Number	%
Green (achieved)	2	100%
Amber (within acceptable variance)	0	0%
Red (below acceptable variance)	0	0%
Missing	0	0%



Operational PI year-end forecast status	Number	%
Green (achieved)	2	100%
Amber (within acceptable variance)	0	0%
Red (below acceptable variance)	0	0%
Missing	0	0%



Corporate Plan Action	Direction of Travel	Latest Status
29. Continue to promote Huntingdonshire as a destination for high-value inward investment; support and advance our key sectors and sub-sectors, including SMEs; and support delivery of the CPCA Local Growth Plan ambitions.	→	G
30. Focus on unlocking the North Huntingdon Growth Cluster and build on the potential defence cluster by working with the MOD, the wider supply chain, partners and residents across the region, to help shape opportunities for innovation, investment and skills development.	New	G
32. Continue the update to the Local Plan, including updating evidence bases in line with National Planning Policy, particularly where it relates to Economy, Environment and Housing, moving towards submission to the Planning Inspectorate.	→	G
33. Progress the development of a parking strategy that informs our approach to the management of our car parks; and move to implement the adopted strategy and associated actions.	New	G
34. Continue to work with our partners, including town councils and retail groups, to create a stronger partnership and to deliver joint initiatives and enhance town centre vitality across all market towns.	→	G
35. Work with partners, including the CPCA, and visitor economy businesses to deliver the Tourism Growth Plan, to support SMEs, Huntingdonshires night time economy and to maximise opportunities linked to major regional attractions such as Universal Studio Bedford.	→	G
36. Continue to strengthen the role of markets in our market towns as vibrant hubs for residents, visitors and local businesses	New	G
37. Continue to support and encourage economic and housing growth, in line with the CPCA Local Growth Plan and the HDC Economic Growth Strategy, to enable access to a range of jobs, homes and supporting infrastructure that underpin the future prosperity of our communities.	New	G
38. Continue to work with commercial developers and agents to build relationships, understand the demand and gaps for investment opportunities, and drive growth in Huntingdonshire.	→	G
39. Continue to promote and raise the profile of Huntingdonshire as a destination for investment, highlighting the district's opportunities within the context of the wider region, including the Ox-Cam Supercluster.	New	G
40. Ensure the delivery of key infrastructure that supports economic growth and housing delivery by influencing major schemes (including East West Rail, A428, A141 Strategic Outline Business Case and Alconbury Weald Railway Station) and working with partners to bring forward coordinated, investable and deliverable solutions.	→	G
41. Engage with and work in partnership with the CPCA on the development of the Spatial Development Strategy for the region, including engagement and input in to its supporting documents and evidence bases.	New	G

Corporate Plan Project/Programme	Direction of Travel	Latest Status

31. Deliver the Regeneration Programme to stimulate economic growth and social activity, while ensuring robust monitoring and evaluation in line with funding requirements. Continue to work with partners, including Capital and Centric, to consider, explore and deliver Regeneration Opportunities.	↑	G

Operational Performance Indicator	Latest Status	Forecast Status
The cumulative footfall in our market towns (Huntingdon, St Ives, St Neots & Ramsey)	G	G
The total number of business engagements by the Economic Development Team	G	G

Outcome 6: Lowering carbon emissions

We will take positive action to reduce carbon emissions and become a net zero carbon Council by 2040. We will enable and encourage local people and businesses to reduce carbon emissions and increase biodiversity across Huntingdonshire.

The delivery of energy efficiency improvements across Council assets and community buildings to reduce energy costs and carbon emissions began in quarter 1. Designs were received for roof-mounted solar panels to be installed at Pathfinder House. Pending financial approval, this project is due to begin in quarter 2. Additionally, a purchase order has been raised to install Endotherm into close hot water systems within qualifying Leisure systems, which will allow water to heat up quicker, hence reducing the amount of gas used. Additionally, early work is being considered for the power upgrade to Eastfield House as per the Fleet Renewal and Infrastructure Improvement Strategy. All these projects will not only reduce the carbon emissions produced by the council, but will also help to reduce energy costs.

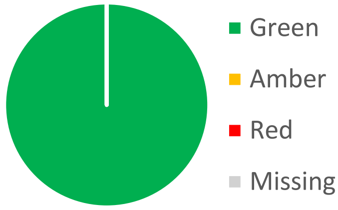
The delivery of the Habitat Banking Programme across Council-owned sites began to be developed in quarter 1. Legal frameworks are currently being laid out for the selling of units for Phase 1 sites whilst also considering Phase 2 sites. Additionally, the Project Support Officer has now been recruited, and a commissioning exercise for delivering the ecological work for the Phase 2 sites has now been completed. This initial work will support the finished product of Habitat Banking, which will improve biodiversity and generate Biodiversity Net Gain units, whilst enhancing accessible open spaces for residents and creating opportunities for education and community engagement.

Huntingdonshire District Council is working with partners to maximise the uptake of the Warm Homes Local Grant scheme, which will run through to 2028. As the scheme is managed through the Cambridgeshire Energy Retrofit Partnership, the Council is partnering with Cambridgeshire Carbon Footprint to loan thermal imaging cameras to residents in Great Paxton and Warboys to identify cold spots where heat escapes in their homes. This allows residents to make informed improvements to their homes, which can lower energy bills, reduce carbon emissions, and improve home comfort.

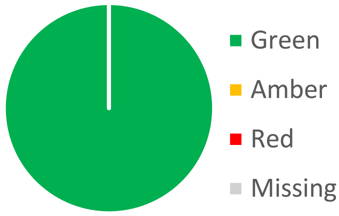
The Council supported businesses to improve their net-zero ambitions in quarter 1, with multiple pieces of work being completed to support local businesses. Similarly to local residents in Great Paxton and Warboys, a thermal imaging camera training session and loan scheme was conducted to help businesses identify heat loss and improve energy efficiency. Additionally, the continued promotion of green business support tools such as the Cambridge Carbon Footprint Calculator and the Green Tourism accreditation scheme occurred. All of these not only reduce carbon emissions for local businesses, helping them strive towards net-zero, but also reduce operating costs.

Performance Summary:

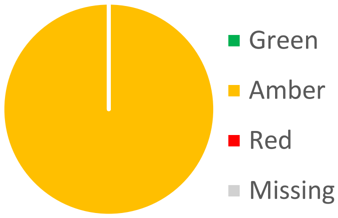
Status of Corporate Plan actions	Number	%
Green (on track)	6	100%
Amber (within acceptable variance)	0	0%
Red (behind schedule)	0	0%
Missing	0	0%



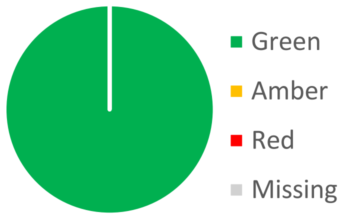
Status of Corporate Plan projects/programmes	Number	%
Green (progress on track)	1	100%
Amber (behind schedule, project may be recoverable)	0	0%
Red (significantly behind schedule, serious risk/issues)	0	0%
Missing	0	0%



Operational PI latest status	Number	%
Green (achieved)	0	0%
Amber (within acceptable variance)	1	100%
Red (below acceptable variance)	0	0%
Missing	0	0%



Operational PI year-end forecast status	Number	%
Green (achieved)	1	100%
Amber (within acceptable variance)	0	0%
Red (below acceptable variance)	0	0%
Missing	0	0%



Corporate Plan Action	Direction of Travel	Latest Status
42. Deliver energy efficiency improvements across Council assets and community buildings to reduce energy costs and carbon emissions - including through the fleet renewal and Infrastructure Improvement Strategy.	**New**	**G**
43. Work with partners to maximise the uptake of Warm Homes and similar retrofit schemes, improving the energy efficiency of homes across Huntingdonshire and saving residents money.	**New**	**G**
45. Enhance Huntingdonshire's natural environment and biodiversity by delivering tree planting initiatives across the district, enabling communities, partners and landowners to contribute to greener, more sustainable places.	**New**	**G**
46. Support businesses to improve their net-zero ambitions through green tools and resources.	**New**	**G**
47. Work with critical partners, including National Grid and the CPCA, to influence the development of long-term sustainable energy solutions within the district.	**New**	**G**
48. Expand positive climate action support for local businesses, celebrating best practices and sharing knowledge.	→	**G**

Corporate Plan Project/Programme	Direction of Travel	Latest Status
44. Deliver the Habitat Banking Programme across Council-owned sites to improve biodiversity and generate Biodiversity Net Gain units, whilst enhancing accessible open spaces for residents and creatinging opportunities for education and community engagement.	**New**	**G**

Operational Performance Indicator	Latest Status	Forecast Status
The efficiency of vehicle fleet driving – Energy Efficient Driving Index Score for the waste service	**A**	**G**

Outcome 7: Delivering good quality, high value-for-money services

Around 80% of our resources are aligned to business as usual (BAU) service delivery and this priority focuses on delivering good quality, high value for money services with good control and compliance with statutory functions. We will continue to provide a wide range of existing statutory and important services and seek to improve their efficiency and effectiveness.

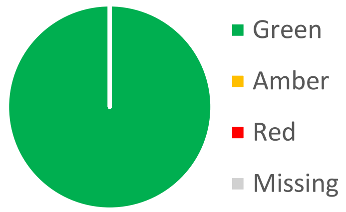
The Customer Experience Programme continued to be developed in the first three months of the year to ensure that our customers are always at the heart of what we do. Parts of the programme moved into BAU, such as the text reminder project. Further work has been implemented, such as the launch of the appointment-based face-to-face provision trial, and changes to card payment software were implemented, as required by law. Overall, 40% of face-to-face meetings were pre- booked, 60% seen as walk-ins, and a 40% reduction in statutory reminders issued where pre-reminder text messages were issued was observed. This supports the efficiency of Council officers and moved the Council further towards being digital first.

The Workforce Strategy Action Plan advanced in quarter 1, as it nears its 2-year completion in 2026. Staff development, wellbeing, and benefits through the successful completion of the Leadership Development Programme and transition into business as usual, as other schemes continue to advance, such as the expansion of health and wellbeing support through the Work Well service. This continual work on the Workforce Strategy Action Plan continues to support staff already at the organisation, as well as promote Huntingdonshire District Council as a place to work for job-seekers. For example, 3 graduates were secured via IMPACT, and the highest number of candidate applications for 5 quarter was seen in quarter 1.

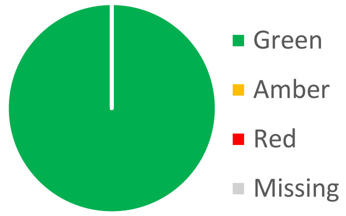
As Local Government Reorganisation approaches, Huntingdonshire District Council has begun work on ensuring the continuity and quality of frontline services throughout Local Government Reorganisation, delivering core services well and minimising disruption for residents and communities. This is despite awaiting a decision in quarter 1. The corporate plan was written, which will progress through Scrutiny and Council, ensuring the business-as-usual elements of the council are prioritised, and services can deliver. Additionally, officers have ensured that Huntingdonshire’s good practice and effective service delivery are embedded within the future LGR operating model. This has been achieved by completing taxonomy documents with neighbouring Cambridgeshire Council, outlining which services have high performance rates, and which have room for improvement. This will feed into regional conversations around Target Operating Models and demonstrates clearly where Huntingdonshire's value needs to be retained. This work will inform clear direction when a decision is made regarding Local Government Reorganisation.

Performance Summary:

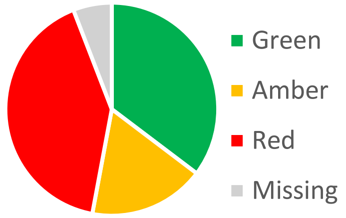
Status of Corporate Plan actions	Number	%
Green (on track)	5	100%
Amber (within acceptable variance)	0	0%
Red (behind schedule)	0	0%
Missing	0	0%



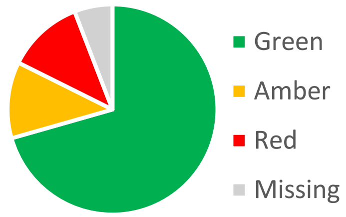
Status of Corporate Plan projects/programmes	Number	%
Green (progress on track)	4	100%
Amber (behind schedule, project may be recoverable)	0	0%
Red (significantly behind schedule, serious risk/issues)	0	0%
Missing	0	0%



Operational PI latest status	Number	%
Green (achieved)	6	35%
Amber (within acceptable variance)	3	18%
Red (below acceptable variance)	7	41%
Missing	1	6%



Operational PI year-end forecast status	Number	%
Green (achieved)	12	71%
Amber (within acceptable variance)	2	12%
Red (below acceptable variance)	2	12%
Missing	1	6%



Corporate Plan Action	Direction of Travel	Latest Status
49. Ensure the continuity and quality of frontline services throughout Local Government Reorganisation, delivering core services well and minimising disruption for residents and communities.	**New**	G
51. Engage with residents, businesses and key stakeholders to deliver clear, consistent and timely communication throughout organisational change, aligning with wider engagement activity across Cambridgeshire and Peterborough.	**New**	G
52. Ensure that Huntingdonshire's good practice and effective service delivery are embedded within the future LGR operating model, while proactively adopting and implementing proven approaches from other councils locally where a clear business case exists.	**New**	G
56. Continue to support and enable our volunteers, along with exploring other volunteering opportunities, that will improve the quality of our environmental assets.	→	G
57. Our well-run Council will act as a model for our peers.	→	G

Corporate Plan Project/Programme	Direction of Travel	Latest Status
50. Maintain the existing work on the Workforce Strategy to ensure that we support and retain the workforce required to deliver frontline services effectively during organisational change.	**New**	G
53. Delivery of the Workforce Strategy Action Plan equipping the workforce with skills for the future whilst attracting, retaining and nurturing talent.	→	G
54. Continue our Customer Experience Programme to ensure that our customers are always at the heart of what we do.	→	G
55. Deliver the enhancements to visitor facilities at Hinchingbrooke Country Park.	→	G

Operational Performance Indicator	Latest Status	Forecast Status
The percentage of household waste reused / recycled / composted	A	G
The collected household waste per person (Kilograms)	G	G
The residual waste collected per household (Kilograms)	G	G
The number of missed bins (excluding Food Waste collections)	R	G
The percentage of sampled areas clean or predominantly clean of litter, detritus, graffiti, flyposting or weed accumulations	G	G
The number of flytips reported	R	G
The number of sanctions against environmental crimes and anti-social behaviour	R	A
The number of programmed food safety inspections undertaken	G	G
The percentage of calls to the Contact Centre answered	R	R
The average wait time for customers calling the Contact Centre (seconds)	R	R
Customer Satisfaction when contacting our Contact Centre	0	0
Council Tax collection rate	A	G
Business Rate collection rate	G	G
The number of short-term staff sickness days lost per full time equivalent (FTE) (rolling)	G	G
The number of long-term sickness days lost per full time equivalent (FTE) (rolling)	R	A

The percentage of staff Turnover (per month)	A	G
The average length of staff service (years)	R	G